

CRC Telecom

“Generating a source of ongoing profit margin from growth products and services well matched to your existing business model.”

Partner Proposal
V3.3



CRC Telecom

Low cost and simple to supply and manage:

- **Telephone Line Transfers & New Installs**
- **Telephone Calls**
- **Telephone Numbers**
- **Telephone Services**

Why?

All businesses rely on communications, with the telephone network used not only as the delivery mechanism for calls but also for broadband and hence emails and VOIP traffic. The UK telephone network is also very resilient and stable presenting an opportunity for additional revenue without headaches. As well as an additional ongoing income stream it further removes your competitors from reaching your customers.



How?

We use a simple order process to connect your customer to our service. For new installs we will liaise with you over suitable dates and times. Line transfers will transfer seamlessly, with all services intact.

Calls made over the lines can either be charged at our tariffs and a commission paid to you or supplied wholesale for you to create your own tariffs. Calls charged at our tariffs are sent to you monthly in Excel format that allows you to split your customers and forward a fully itemised breakdown of all their calls pre-rated. Wholesale calls are provided as CDR's (Call Detail Records) for input into billing software.

We have been supplying telecoms services since the late 1990's so are experienced in all aspects. Once you have placed a few orders you will be fully confident in the service.

Pricing

Wholesale Analogue Line Charges:
Line Install £69 Value Network (full LLU)
Line Install £99 BT Network
Line Rental £11.50 per month
ISDN Charges on request

Retail Call Charges:
Local Calls from 1p/minute
National Calls from 1p/minute
Mobile Calls from 8p/minute
International Charges on request

Numbers:
We supply normal UK STD code, 0800, 0845, 0871 and premium rate 0906 numbers.
See www.broadbandfirst.co.uk/crctelecom/numbers/

Prices ex VAT.

Commission rates and wholesale call rates available on request.

Order Process

An electronic order form is accessed via the website portal at www.crctelecom.co.uk enabling orders for lines, calls and numbers.

Value services can be ordered via order form or portal following portal training.

Support

Support is a key element of any product or service and we embrace that with a support team based at our UK head office who can aid you in the resolution of faults and escalate them where necessary. Technical support in the VISIP partnership is a wholesale service and is provided to resellers NOT to end users.

Terms & Conditions

Terms are generally 12 months to reflect our terms with BT etc. Value services can be terminated prior to 12 months subject to a £35 fee.

**For more information please contact us on 0844 412 0820
or email: partners@broadbandfirst.co.uk**