CRC GROUP

0844 412 0820
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Host First @
Pain Free Hosting

"Generating a source of ongoing profit margin from growth products

and services well matched to your existing business model."

Partner Proposal
V2.1

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Host First – Pain Free Hosting Solutions.

Secure and simple to manage:

- **Single Site and Full Reseller Options**
- **30 day FREE TRIAL**
- **Simple pricing**
- **Full Control via Plesk management portal**
- **30 day terms for maximum flexibility**

Why?

Email is now one of the most popular methods of communication. It is quick, efficient and cost effective. The majority of businesses have their own website and domain name – websites range from basic single page sites to more complex sites with backend databases and payment processing tools. There is no doubt then that this is a big market. Host First provides simple and effective solutions for you to profit from supplying domains, emails and web hosting to your customer base.

How?

Host First products are designed to meet your specific needs as a reseller. We have two options on the shared hosting platform –

Single Site Reseller:

The single site reseller option is designed for flexibility; if you have a few sites to host we can do so on a per site basis. It's simple, we give you access to your own Plesk account and you can add domains to your account as and when you wish.

All domains that you add to your account can be managed from one Plesk login.

The cost for a single site is **only £2.50 per month (£30p.a).**

Host First Reseller:

As a Host First reseller you benefit from all the features the single site reseller option gives you and more. We give you more disk space, mail accounts, and databases per site, plus there is no limit to the number of sites you can host. We give you access to your own Plesk account and you can add domains to your account as and when you wish.

For one monthly fee you can host unlimited domains with very generous resources.

The cost to become a Host First Reseller is **only £48 per month (£576p.a).**

About the service

Our hosting servers are located in a secure state of the art 24/7 monitored data centre in central Manchester.

A little about the Data Centre –

- Secure data centre
- 24/7/365 Monitoring
- 24/7/365 hardware failure replacement
- Onsite backup generator
- Electrical fire protection
- Early smoke detection
- Nagios SMS alert system
- All data is mirrored between servers and is also backed-up to an external server in another data centre, providing increased resilience.

Our high spec servers run on a Linux operating system (CentOS) and use the award winning Parallels Plesk management panel.

Service Features

• DNS Management – The Plesk system gives you full DNS control. You are able to change the customers MX or A records without contacting us, e.g. if a customer wants to have e-mail delivered to their on site exchange server, this can be setup on Plesk.

• PHP 5 – our servers run the latest PHP version 5 scripting language for increased functionality and performance.

• MX Backup – If a customer has an on-site exchange server that handles their e-mail we can setup the DNS so that if the server went down the e-mails would be backed-up to our servers. When the customer's server is back up and running the e-mail will be delivered, as opposed to the mail being returned to the sender.

• SpamGate System – A bespoke Spam system is integrated into our servers. By using a combination of RBL Blacklists, Spamassassin, ClamAV, Custom Rulesets, Bayesian Filtering, Greylisting, Nolisting and specific management we have successfully implemented an e-mail SPAM filter that clears over 95% of SPAM before it gets to the customer. This has also reduced our server load allowing us to run our servers more efficiently, thus providing a better service.

• SMTP – all our services come with outgoing SMTP. SMTP Roaming is also available on request.

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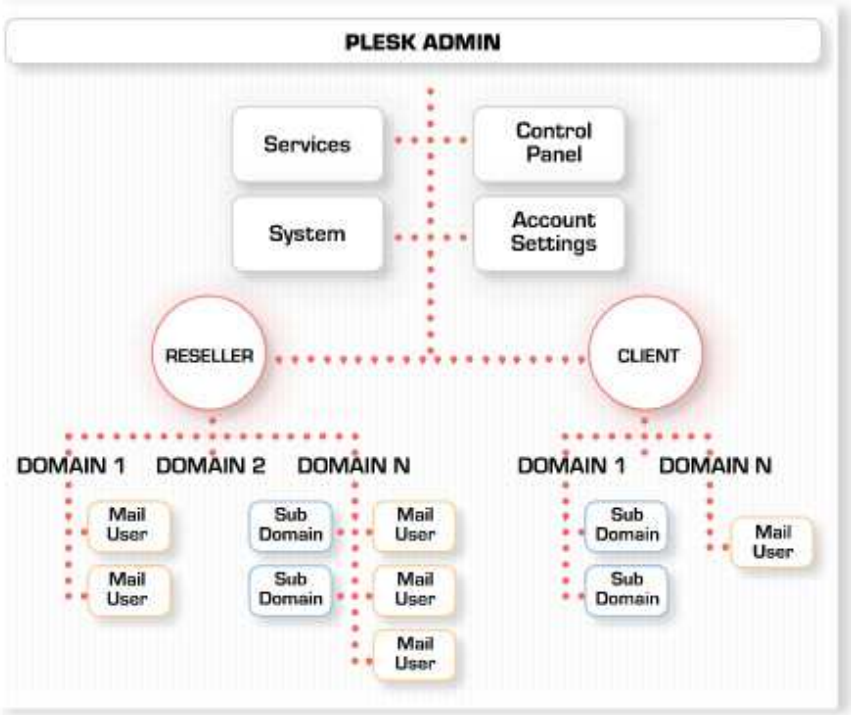
Plesk

Host First use what we believe is the best and most powerful Control Panel for you to manage your business with self administration.

Plesk gives you the total control of your account and of all the accounts beneath you, from adding / removing email accounts to administering MySQL databases under one interface to DNS management Plesk puts you in control.

Although Plesk is an extremely powerful package it is very easy to use and logically set out, you do not have to spend time learning the functionality.

A diagram outlining the hierarchy and structure of Plesk can be found below –



Plesk is highly flexible, stable and secure. It has been proven under fire, managing 5 million plus domains globally, and can support thousands of accounts per server, increasing profitability but not sacrificing efficiency.

Dedicated servers

Host First do not just offer shared hosting. If you need your own dedicated and managed server we can provide a solution for you.

You will receive the quality and security of a business grade data centre, and a high level of management. Please contact us with your needs and we will build a package for you.

Co Location

If you have your own server and need to host it in a business grade data centre, we can offer this service for you.

This will allow you to use your server to its greatest potential without the worry of line drop outs or power interruptions. Please contact us for further details.

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Package Overview

Host First @ Pain Free Hosting	VISP Single Site	Reseller Unlimited Sites
Hosting		
	£2.50 / Site / Month	£48 / Month
Domain Allowance	1	Unlimited
Bandwidth	Unlimited *	Unlimited *
Web Space	500MB	1GB per site
SQL Databases	1	2 per site
Email POP3 Boxes	250	500 per site
Auto responders/forwarders	YES	YES
FrontPage Extensions Support	YES	YES
FREE Web Stats	YES	YES
Webmail Facilities	YES	YES
Plesk© Control Panel Facility	YES	YES
Bespoke SPAMGATE Spam Filtering	YES	YES
Password Protected Directories	YES	YES
Domain Registration		
.co.uk (2 Years)	£8.40	£8.40
.com / Year	£11.39	£11.39
.net / Year	£11.39	£11.39
.org / Year	£11.39	£11.39
.ltd / Year	£11.39	£11.39
.plc / Year	£11.39	£11.39
.tv / Year	£11.39	£11.39
.biz / 2 years	£20.28	£20.28
.info / 2 Years	£20.28	£20.28
.me.uk / 2 Years	£8.40	£8.40
.eu / Year	£11.39	£11.39

* - Fair Usage Policy of 20GB per month applies.
Regular proximity or exceeding of this generous allowance would warrant further investigation which may lead to limits being applied or further charging to meet your requirements.

For flexibility we allow partners to switch from one plan to the other whenever you wish.

For more information please contact us on 0844 412 0820
or email: partners@broadbandfirst.co.uk